

TQI STUDENT SATISFACTION SURVEY RESULTS 2004/2005

Key

1 Definitely disagree

2 Mostly disagree

3 Neither agree nor disagree

4 Mostly agree

5 Definitely agree

n/a Not Applicable and other

i [Includes all students who ticked N/A and responses where the student did not tick any answer or ticked multiple answers to the same question.](#)

The teaching on my course – Average 4.0

	1	2	3	4	5	n/a	Avg.
Staff are good at explaining things	Φ	Φ	5	80	20	Φ	4.1
Staff have made the subject interesting	Φ	5	15	60	20	Φ	3.9
Staff are enthusiastic about what they are teaching	Φ	5	10	60	30	Φ	4.1
The course is intellectually stimulating	5	10	10	55	30	Φ	4.0

Assessment and feedback – Average 3.5

	1	2	3	4	5	n/a	Avg.
The criteria used in marking have been clear in advance	Φ	10	20	45	30	Φ	3.9
Assessment arrangements and marking have been fair	5	Φ	15	65	20	Φ	3.9
Feedback on my work has been prompt	15	35	25	35	5	Φ	2.8
I have received detailed comments on my work	Φ	15	20	55	15	Φ	3.6
Feedback on my work has helped me clarify things I did not understand	5	20	15	55	10	Φ	3.5

Academic Support – Average 3.8

	1	2	3	4	5	n/a	Avg.
I have received sufficient advice and support with my studies	5	10	20	65	10	Φ	3.7
I have been able to contact staff when I needed to	Φ	5	10	60	30	Φ	4.0
Good advice was available when I needed to make study choices	5	5	20	55	20	5	3.8

Organisation & Management – Average 3.6

	1	2	3	4	5	n/a	Avg.
The timetable works efficiently as far as my activities are concerned	5	10	15	55	30	Φ	3.8
Any changes in the course or teaching have been communicated effectively	10	20	25	40	10	5	3.2
The course is well organised and is running smoothly	5	10	20	60	15	Φ	3.7

Learning Resources – Average 3.7

	1	2	3	4	5	n/a	Avg.
The library resources and services are good enough for my needs	5	25	5	50	20	Φ	3.5
I have been able to access general IT resources when I needed to	5	10	15	50	30	Φ	3.8
I have been able to access specialised equipment, facilities, or rooms when I needed to	Φ	5	15	60	15	5	3.8

Personal Development – Average 3.9

	1	2	3	4	5	n/a	Avg.
The course has helped me to present myself with confidence	Φ	5	30	50	20	Φ	3.7
My communication skills have improved	Φ	5	20	50	30	Φ	4.0
As a result of the course, I feel confident in tackling unfamiliar problems	Φ	5	20	55	25	Φ	3.9

Overall satisfaction with the quality of the course – Average 4.0

	1	2	3	4	5	n/a	Avg.
'Overall, I am satisfied with the quality of the course'	Φ	10	10	55	30	Φ	4.0